

CODE OF STUDENT RIGHTS AND RESPONSIBILITIES



Code of Student Rights and Responsibilities

The Code of Student Rights and Responsibilities is set forth in writing to provide students with general notice of their rights and responsibilities at the University of Louisville. Further rights and responsibilities are set forth in other University rules and policies, including the Code of Student Conduct, Student Handbook, Residence Hall contracts, graduate and undergraduate catalogs, and academic unit websites. It is the students' responsibility to be aware of all University rules and policies; students should check with the Dean of Students Office and with their academic units if they have any questions about the purposes or intent of these policies.

The Code of Student Rights and Responsibilities (<https://student.louisville.edu/dean-students/policies/code-rights-and-responsibilities/>) is located on the Dean of Students website (<https://louisville.edu/dos/>).

Student Handbook

Other policies and information for students can be found in the online Student Handbook (<https://student.louisville.edu/dean-students/policies/student-handbook/>).

Student Advocacy and Support

The Student Advocate helps students navigate educational, personal, and other campus obstacles that impact successful completion of their academic goals. The Student Advocate links students with appropriate University and community resources and follows through to assist with student concerns while collaborating with faculty and staff in the best interest of the students.

At times, students may experience a variety of issues that impact their ability to be academically successful, such as illness, death of an immediate family member, accident, critical issues such as sexual assault, harassment, domestic violence, or other emergency situations. The Student Advocate works with students and their families to resolve issues by identifying options and strategies and offering information and guidance. During difficult times, students should be empowered with the resources to make informed decisions and take a proactive role in the problem resolution process.

While the academic and non-academic complaint processes (<https://student.louisville.edu/dean-students/complaints-grievances/>) differ, both types of complaints should be submitted through the Complaint Form (https://cm.maxient.com/reportingform.php?UnivofLouisville&layout_id=10) to initiate the appropriate process. Submitting this form is the first step for both academic and non-academic-related matters.

The Student Advocate is in the Dean of Students Office, SAC W301. For assistance, please email the Student Advocate (advocate@louisville.edu) or call (502) 852-5787 to schedule an appointment.

Student Grievance Officer

Students who have complaints, grievances, or concerns regarding courses taken at the University of Louisville or other University policies or services will be referred to the Student Grievance Officer to have the issues resolved in an expeditious, fair, and amicable manner. Students should first seek to resolve their complaints through informal discussion and administrative channels. The same resources are provided to on-campus and off-campus students.

The Student Grievance Officer (<https://student.louisville.edu/dean-students/complaints-grievances/>) is responsible for informing students of their rights and obligations under the University's Student Grievance Procedures (<https://student.louisville.edu/dean-students/complaints-grievances/>). The Student Grievance Officer will seek to resolve informally as many grievances as possible. Students with academic complaints will be referred to the Student Grievance Officer as appropriate.