SPECIAL FACILITIES AND SERVICES

University Libraries
The extensive library system at the University of Louisville is designed to support undergraduate and graduate research; broad, university scholarship; and student and faculty success.

To these ends, the University Libraries provide services ranging from materials check-outs, research assistance, inter-library loans and course reserves to loans of laptops, camcorders and flash drives. The libraries also provide study spaces, meeting rooms and presentation spaces. They house UofL resources like the Writing Center, the Delphi Center, and the Teaching Innovation Learning Laboratory (TILL). Ultimately, University Libraries serve as academic common spaces for all students, faculty, and staff.

The University Libraries consist of:

- Ekstrom (Main) Library,
- Archives and Special Collections,
- The Margaret Bridwell Art Library,
- The Louis Brandeis Law Library,
- The Dwight Anderson Memorial Music Library, and
- The Kornhauser Health Sciences Library.

The Libraries' collections are extensive. Total holdings exceed 2.2 million printed volumes; subscriptions to both print and electronic journals surpass 90,000. E-books, microfilm, and other formats such as DVDs are also included in the collection. Most of these materials can be found using the library's website (https://louisville.edu/library/).

In addition, the Libraries subscribe to over 300 online information databases in a wide variety of subject areas.

Inter-library loan services provide study and research materials not owned by the University of Louisville Libraries from collections of other libraries.

More information about library materials, facilities and services can be found at the University Libraries website (https://library.louisville.edu/home/).

University Archives and Records Center
The University Archives is a research repository of national significance. It contains primary sources relating to the university, Louisville, and the nation. It attracts students, faculty, and scholars from Louisville, from elsewhere in the United States, and from other countries. It collects, preserves, and makes available for research historical manuscripts, oral history interviews, and other primary research materials, and thus serves as a research laboratory for humanists, social scientists, and others.

Its collections include nineteenth and twentieth-century records of area businesses, cultural organizations, social service agencies, and churches; personal papers of politicians, scholars, members of the Jewish and African-American communities, women, and other prominent and representative Louisvillians; and publications, papers, and photographs documenting the history of the university. Students with class projects, theses, or dissertations requiring primary sources are invited to consult this office.

Information Technology Services
Information Technology Services (ITS) offers numerous technology and computing solutions in support of University of Louisville’s teaching, research and service missions. Serving students, faculty and staff, ITS maintains campus wired and wireless networks and delivers enterprise administrative and academic applications. More information concerning IT Services can be found at louisville.edu/its (http://louisville.edu/its/).

UofL’s ULink services is the university’s most popular website: ulink.louisville.edu (https://ulink.louisville.edu/). ULink is a secure portal to all necessary campus information and services, including the administrative student environments where you can check your class schedule, tuition balance, grades and much more. Any changes to your personal information, technology accounts and email addresses can be done through ULink. Tutorial videos (https://louisville.edu/its/ulink/ulink-upgrade/) are available for assistance.

Everyone in the UofL community has an Microsoft Outlook university email as part of an entire Windows Office365 system. Enrolled students have options for online and downloadable O365 (on up to 5 devices – phone, tablet, laptop or desktop) including applications such as Outlook, Word, PowerPoint, Excel, Teams and more plus 500GB of OneDrive storage. See outlook.office365.com (https://outlook.office365.com/) or louisville.edu/email (http://louisville.edu/email/) for email information and login.microsoftonline.com (https://login.microsoftonline.com/) for more about O365 accounts.

The ITS HelpDesk assists the UofL community daily with regard to technology questions and issues. Need help changing your password, for example? The ITS HelpDesk can be reached at helpdesk.louisville.edu (https://louisville.edu/its/get-help/its-helpdesk/) for online assistance (chat, incident tickets, self-help) or call (502) 852-7997 to talk to someone. Additionally, ITS provides free, 1:1 walk-in technology help for students, faculty and staff. The iTech Connect team, located in the lower level of the Miller IT Center on Belknap campus and Bldg A (rm 104) on the HSC campus, can troubleshoot various technology problems like wireless connections, antivirus protection and digital device management. See helpdesk.louisville.edu (https://louisville.edu/its-get-help/its-helpdesk/) for hours and details.

ITS maintains the university’s extensive networking, including a 200 gigabit campus backbone network and a high-speed intercampus fiber network. Wireless service is universally available for University of Louisville students, faculty and staff and guests across all campuses. Use our on-boarding application (uofl.edu/setupwireless (https://uofl.edu/setupwireless/)) to access best options for secure WiFi.

ITS offers secure, unlimited data storage free for faculty, staff and students via CardBox. A CardBox account lets you synchronize and edit easily with other UofL users. See louisville.edu/its/cardbox (https://louisville.edu/its/cardbox/) for information on how to sign-up for an account.

Another great resource ITS makes available for everyone at UofL is free access to the Adobe Creative Cloud suite of products. With this collection of 20+ desktop and mobile apps for photography, video, audio and web design, you can discover new ways to create and collaborate. The Adobe Creative Cloud (https://www.adobe.com/creativecloud.html)

Also free to UofL students, faculty and researchers, MATLAB is transformative software for mathematicians, scientists and engineers. Users will find new ways to express computational mathematics, experiment with how to deploy algorithms, visualize complex data sets, and so much more. Check out the information on our portal UofL.edu/ matlab (https://www.mathworks.com/academia/tah-portal/university-of-louisville-31448597.html).

For discounted and free software, sign-in to louisville.onthehub.com (http://louisville.onthehub.com/) with your UofL userID and password. For purchasing competitively priced computers and other tech items, ITS recommends the online University Bookstore.

International Center

The International Center is comprised of two offices, the Office of Study Abroad and International Travel and the International Student and Scholar Services (ISSS) office.

The International Center develops and promotes global efforts that is inclusive of the campus and local community in conjunction with the internationalization goals of the University. The International Center focuses on increasing international students and scholars at UofL; providing programming that serves this vital population; expanding cultural competency through increasing the number of students participating in education abroad programs; facilitating student and faculty international research and travel efforts; and providing quality services in support of these and other global initiatives.

For more information, contact one of the International Center’s offices at issss@louisville.edu (issss@louisville.edu%2020) or edabroad@louisville.edu (http://louisville.edu/cgi-bin/ouff.mail?name=edabroad&subject=Contact+from%20Website). You can also visit the website at louisville.edu/internationalcenter (http://louisville.edu/internationalcenter/).

Campus Housing

Be at the center of the Cardinal experience as a resident of UofL Housing.

More than a place to rest your head, UofL’s housing program offers a community-like atmosphere that supports students as they successfully transition from high school to college. It's a place where everyone can belong and make life-long connections to their peers. Campus Housing promotes a safe, convenient, inclusive and healthy living-learning environment, providing opportunities that engage students, facilitate student and faculty connections and encourage student success.

Total facilities include eleven residence halls on Belknap Campus and four affiliated apartment properties bordering Belknap (please see First-Year Live-on Policy (http://louisville.edu/housing/info/policies/firstyear/) and Second-Year Residential Requirement (https://louisville.edu/housing/info/policies/Second-Year-Residential-Requirement/)).

The facilities are home to more than 6,000 students from Louisville, across the country and around the globe. Staffed by a team of professionals with expertise in student learning and development, we strive to make sure learning doesn’t stop in the classroom. We emphasize healthy lifestyles and provide programs that facilitate student engagement and personal growth.

Housing is one of the largest campus employers of students on campus, with more than 200 part-time student employees assisting in facilities, services and programs that support our campus communities and help them thrive. The dynamic combination of professional staff, student leaders, and residents helps make UofL a vibrant campus with something to offer every individual.

For information, please contact the Campus Housing office:

Website: louisville.edu/housing (https://louisville.edu/housing/)
Phone: (502) 852-6636
Email: housing@louisville.edu

Counseling Center

The mission of the Counseling Center is to provide services and programs that support the psychological well-being, holistic development, and retention of University of Louisville students. The Counseling Center provides short-term individual, group/workshop, and couples counseling, outreach, urgent consultation, and psychological testing for currently enrolled students (psychiatric/medication services are provided by Campus Health).

Our clients seek services for a variety of areas of concern, including psychological, personal/social, academic, and career issues.

There is a fee for psychological testing, but all other services are covered by your student fee. Services are confidential to the limits provided by law.

We are committed to diversity in the provision of services and in supporting the University community, while honoring the unique needs and concerns of individuals and traditionally underrepresented groups.

UofL Counseling Center

Student Activity Center (SAC), Suite W204 (Second floor)
louisville.edu/counseling (http://louisville.edu/counseling/)
(502) 852-6585

The Counseling Center is accredited by the International Association of Counseling Services (http://www.iacsinc.org/faqs.html) (IACS).

The Center is open Monday–Friday from 8:00 am–5:00 pm, and we provide urgent consultations on a walk-in basis from 8:30 am–4:30 pm. We honor all University Holidays, closings, and delayed starts, and are closed on Oaks Day. There is free parking, and we are along the 94 Shuttle route.

For more information, including descriptions of our current groups and workshops, please call us or visit our website (http://louisville.edu/counseling/).
Campus Health Services

Student Medical and Psychiatric Services

The Campus Health Service provides medical and psychiatric services to undergraduate, graduate and professional students. Services include primary care, psychiatric, travel medicine and nutritional consults as well as allergy injections, immunizations, sports physicals and diagnostic testing.

Although all students are encouraged to call for appointments, walk-in and same day appointments are generally available at both locations. Charges for medical services are applied to the student’s insurance and/or health fees. Students are responsible for any balance not covered by insurance or fees. Psychiatric services are covered through student fees.

There are two Campus Health Center locations that serve health needs of our students. The centers are located at:

Belknap Campus
Cardinal Station
215 Central Ave. Suite 110
(502) 852-6479

Health Sciences Center
Health Care Outpatient Center (HCOC)
410 E. Chestnut St. Suite 110
(502) 852-6446

Health Insurance and Health Fees

All students enrolled for at least six hours are charged the Primary Care Health Fee (PCHF) which can be waived within thirty days of the first day of class with proof of health insurance. The fee entitles students to basic services at the health centers such as examinations and allergy injections. This fee is not health insurance and does not provide for specialty care, hospitalization, x-ray or laboratory services. The PCHF fee can be waived with proof of health insurance or used as a supplement to the student’s insurance.

All students enrolled in a program of study that requires them to train in the University’s affiliated teaching hospitals such as the MD, DMD, Dental Hygiene, Audiology, and Speech Pathology programs are required to carry major medical insurance and pay a non-waivable Health Professionals Health Fee (HPHF). Students in these programs are charged for the university-sponsored insurance plan but may waive it with proof of alternate coverage.

For additional information about Campus Health Fees, contact the Insurance Advocate via email at stuins@louisville.edu or visit the Campus Health website (http://louisville.edu/campushealth/information/fees/primary-care-health-fee/).

Campus Insurance Advocate
Cardinal Station
215 Central Ave. Suite 110
(502) 852-6519

Office of Health Promotion and Education

Health Promotion, a division of Campus Health Services, provides a variety of wellbeing programs, services, and resources including yoga, chair massage, stress resilience workshops, drop-in guided meditations, flash nap workshops, free & anonymous HIV testing, sexual health and consent workshops, safer sex supplies, healthy eating on campus, cooking workshops, and U-fit coaching.

Disability Resource Center

In recognition of disability as an important part of the diversity of our community, the Disability Resource Center fosters an inclusive campus climate through education, service, collaboration, and outreach to the University of Louisville community. We provide support for students with documented disabilities by promoting equal access to all programs and services. Accommodations and support services are individualized, depending on the needs of each student.

The Disability Resource Center also offers an academic coaching program for students with disabilities. Peer coaches work with participating students one-on-one each week to provide support in meeting the demands of college coursework and staying organized.

Students are strongly encouraged to make early contact with the Disability Resource Center to assure adequate time to implement support services. Please visit louisville.edu/disability (http://louisville.edu/disability/) for more information, and feel free to contact us with questions at askdrc@louisville.edu or 502-852-6938.