

# SPECIAL FACILITIES AND SERVICES

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## University Libraries

The extensive library system at the University of Louisville is designed to support undergraduate and graduate research; broad, university scholarship; and student and faculty success.

To these ends, the University Libraries provide services ranging from materials check-outs, research assistance, inter-library loans and course reserves to loans of laptops, camcorders and flash drives. The libraries also provide study spaces, meeting rooms and presentation spaces. They house UofL resources like the Writing Center, the Delphi Center, and the Teaching Innovation Learning Laboratory (TILL). Ultimately, University Libraries serve as academic common spaces for all students, faculty, and staff.

The University Libraries consist of:

- Ekstrom (Main) Library,
- Archives and Special Collections,
- The Margaret Bridwell Art Library,
- The Louis Brandeis Law Library,
- The Dwight Anderson Memorial Music Library, and
- The Kornhauser Health Sciences Library.

The Libraries' collections are extensive. Total holdings exceed 2.2 million printed volumes; subscriptions to both print and electronic journals surpass 90,000. E-books, microfilm, and other formats such as DVDs are also included in the collection. Most of these materials can be found using the library's website (<https://louisville.edu/library>).

In addition, the Libraries subscribe to over 300 online information databases in a wide variety of subject areas.

Inter-library loan services provide study and research materials not owned by the University of Louisville Libraries from collections of other libraries.

More information about library materials, facilities and services can be found at the University Libraries website (<https://library.louisville.edu/home>).

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## University Archives and Records Center

The University Archives is a research repository of national significance. It contains primary sources relating to the university, Louisville, and the nation. It attracts students, faculty, and scholars from Louisville, from elsewhere in the United States, and from other countries. It collects, preserves, and makes available for research historical manuscripts, oral history interviews, and other primary research materials, and thus serves as a research laboratory for humanists, social scientists, and others. Its collections include nineteenth and twentieth-century records of area businesses, cultural organizations, social service agencies, and churches; personal papers of politicians, scholars, members of the Jewish and African-American communities, women, and other prominent and representative Louisvillians; and publications, papers, and photographs documenting the history of the university. Students with class projects,

theses, or dissertations requiring primary sources are invited to consult this office.

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## Information Technology Services

The Office of Information Technology (IT) offers numerous technology and computing solutions in support of University of Louisville's teaching, research and service missions. Serving students, faculty and staff, IT maintains campus wired and wireless networks and delivers enterprise administrative and academic applications. More information concerning IT services can be found at [louisville.edu/it](http://louisville.edu/it).

UofL's email and ULink services are the university's most popular websites. ULink is our secure portal to all necessary campus information and services, including the administrative environments where you can check your class schedule, tuition balance and much more. Students can log into their email as part of Windows Office 365 (Word, PowerPoint, Excel, etc.) options provided to enrolled students at [louisville.edu/email](http://louisville.edu/email).

IT offers secure, unlimited data storage free for faculty, staff and students via CardBox. A CardBox account lets you synchronize and backup all of your personal files plus collaborate, securely share and edit easily with other UofL users. See [louisville.edu/it/cardbox](http://louisville.edu/it/cardbox) for information on how to sign-up for an account.

For discounted and free software, sign-in to [louisville.onthehub.com](http://louisville.onthehub.com) (<http://louisville.onthehub.com>) with your UofL userID and password. For purchasing competitively priced computers and other tech items, IT recommends the online University Bookstore.

IT's HelpDesk assists the University of Louisville community daily with regard to technology questions and issues. Need help changing your password, for example? The IT HelpDesk can be reached at [louisville.edu/it/helpdesk](http://louisville.edu/it/helpdesk) for online assistance (chat, incident tickets, self-help) or call (502) 852-7997 to talk to someone. Additionally, IT provides free, 1:1 walk-in technology help for students, faculty and staff. Their iTech Connect team, located in the lower level of the Miller IT Center on Belknap campus, can troubleshoot various technology problems like wireless connections, antivirus protection and digital device management.

IT maintains the university's extensive networking, including a 40 gigabit campus backbone network and a high-speed intercampus fiber network. Wireless service is universally available for University of Louisville students, faculty and staff and guests across all campuses. It is highly recommended to set up and always use the ULsecure wifi option to protect your devices. Also on each campus, multiple computing centers provide access to academic software and the Internet. Additional public desktop computer workstations are also located throughout each campus in high-traffic locations.

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## International Center

The International Center is comprised of two offices, the Office of Study Abroad and International Travel and the International Student and Scholar Services (ISSS) office.

The International Center develops and promotes global efforts that is inclusive of the campus and local community in conjunction with the internationalization goals of the University. The International Center focuses on increasing international students and scholars at UofL; providing programming that serves this vital population; expanding cultural competency through increasing the number of students

participating in education abroad programs; facilitating student and faculty international research and travel efforts; and providing quality services in support of these and other global initiatives.

For more information, contact one of the International Center's offices at [isss@louisville.edu](mailto:isss@louisville.edu) ([isss@louisville.edu](mailto:isss@louisville.edu)) or [edabroad@louisville.edu](mailto:edabroad@louisville.edu). You can also visit the website at [louisville.edu/internationalcenter](http://louisville.edu/internationalcenter).

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## Campus Housing

Be at the center of the Cardinal experience as a resident of UofL Housing.

More than a place to rest your head, UofL's housing program offers a community-like atmosphere that supports students as they successfully transition from high school to college. It's a place where everyone can belong and make life-long connections to their peers. Campus Housing promotes a safe, convenient, inclusive and healthy living-learning environment, providing opportunities that engage students, facilitate student and faculty connections and encourage student success.

Total facilities include 11 residential communities on campus, four affiliated properties bordering Belknap campus, and one affiliated property near the HSC campus. First-year students are required to live on campus (please see First-Year Live-on Policy (<http://louisville.edu/housing/info/policies/firstyear>)).

The facilities are home to more than 6,000 students from Louisville, across the country and around the globe. Staffed by a team of professionals with expertise in student learning and development, we strive to make sure learning doesn't stop in the classroom. We emphasize healthy lifestyles and provide programs that facilitate student engagement and personal growth.

Housing is one of the largest campus employers of students on campus, with more than 300 part-time student employees assisting in facilities, services and programs that support our campus communities and help them thrive. The dynamic combination of professional staff, student leaders, and residents helps make UofL a vibrant campus with something to offer every individual.

For information, please contact the Campus Housing office:

Website: [louisville.edu/housing](http://louisville.edu/housing)  
Phone: (502) 852-6636  
Email: [housing@louisville.edu](mailto:housing@louisville.edu)

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## Counseling Center

The mission of the Counseling Center is to provide services and programs that support the psychological well-being, holistic development, and retention of University of Louisville students. The Counseling Center provides short-term individual, group/workshop, and couples counseling, outreach, urgent consultation, and psychological testing for currently enrolled students (psychiatric/medication services are provided by Campus Health).

Our clients seek services for a variety of areas of concern, including psychological, personal/social, academic, and career issues.

There is a fee for psychological testing, but all other services are covered by your student fee. Services are confidential to the limits provided by law.

We are committed to diversity in the provision of services and in supporting the University community, while honoring the unique needs and concerns of individuals and traditionally underrepresented groups.

### UofL Counseling Center

Cardinal Station, 215 Central Ave, Suite 201 (Second floor)  
[louisville.edu/counseling](http://louisville.edu/counseling)  
(502) 852-6585

The Counseling Center is accredited by the International Association of Counseling Services (<http://www.iacsinc.org/faqs.html>) (IACS).

The Center is open Monday–Friday from 8:00 am–5:00 pm, and we provide urgent consultations on a walk-in basis from 8:30 am–4:30 pm. We honor all University Holidays, closings, and delayed starts, and are closed on Oaks Day. There is free parking, and we are along the 94 Shuttle route.

For more information, including descriptions of our current groups and workshops, please call us or visit our website (<http://louisville.edu/counseling>).

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## Campus Health Services

### Student Medical and Psychiatric Services

The Campus Health Service provides medical and psychiatric services to undergraduate, graduate and professional students. Services include primary care, psychiatric, travel medicine and nutritional consults as well as allergy injections, immunizations, sports physicals and diagnostic testing.

Although all students are encouraged to call for appointments, walk-in and same day appointments are generally available at both locations. Charges for medical services are applied to the student's insurance and/or health fees. Students are responsible for any balance not covered by insurance or fees. Psychiatric services are covered through student fees.

There are two Campus Health Center locations that serve health needs of our students. The centers are located at:

#### Belknap Campus

Cardinal Station  
215 Central Ave. Suite 110  
(502) 852-6479

#### Health Sciences Center

Health Care Outpatient Center (HCOC)  
410 E. Chestnut St. Suite 110  
(502) 852-6446

### Health Insurance and Health Fees

All students enrolled for at least six hours are charged the Primary Care Health Fee (PCHF) which can be waived within thirty days of the first day of class with proof of health insurance. The fee entitles students to basic services at the health centers such as examinations and allergy injections. This fee is not health insurance and does not provide for specialty care, hospitalization, x-ray or laboratory services. The PCHF fee can be waived with proof of health insurance or used as a supplement to the student's insurance.

All students enrolled in a program of study that requires them to train in the University's affiliated teaching hospitals such as the MD, DMD, Dental Hygiene, Audiology, and Speech Pathology programs are required to carry

major medical insurance and pay a non-waivable Health Professionals Health Fee (HPHF). Students in these programs are charged for the university-sponsored insurance plan but may waive it with proof of alternate coverage.

For additional information about Campus Health Fees, contact the Insurance Advocate via email at [stuins@louisville.edu](mailto:stuins@louisville.edu) or visit the Campus Health website (<http://louisville.edu/campushealth/information/fees/primary-care-health-fee>).

**Campus Insurance Advocate**

Cardinal Station  
215 Central Ave. Suite 110  
(502) 852-6519

**Office of Health Promotion and Education**

Health Promotion, a division of Campus Health Services, provides a variety of wellbeing programs, services, and resources including yoga, chair massage, stress resilience workshops, drop-in guided meditations, flash nap workshops, free & anonymous HIV testing, sexual health and consent workshops, safer sex supplies, healthy eating on campus, cooking workshops, and U-fit coaching.

**Office of Health Promotion and Education**

**Campus Health Services**

Student Activities Center  
2100 South Floyd Street, room W309  
(502) 852-5429

Additional information can be found on the Campus Health Services Office of Health Promotion website (<http://www.louisville.edu/healthpromotion>).

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## Student Life

Housing and Residence Life, Intramural and Recreational Sports, Student Activities, Greek Life, Recognized Student Organizations, Student Government Association, ACCESS (Adult Services), Service Learning, Swain Student Activities Center Administration, Student Disciplinary Services, Counseling Center, Career Development Center, and International Service Learning Program.

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## Disability Resource Center

The Disability Resource Center coordinates services and programs for students and prospective students with disabilities. Accommodations and support services are individualized, depending on the needs of each student. Services and programs are designed to assure access for qualified students with disabilities to all programs and activities of the university.

Students are strongly encouraged to make early contact with the Disability Resource Center to assure adequate time to implement support services.

Please contact the Disability Resource Center at (502) 852-6938 or visit our webpage at [louisville.edu/disability](http://louisville.edu/disability).