

FULLY SUPPORTED RESOURCES AND SERVICES

- All UofL user accounts, including ULink and Microsoft 365
- Blackboard
- Adobe Creative Cloud
- Printing
- Hardware encryption
- Operating system issues
- Malicious software removal

All students' computer accounts, including, but not limited to ULink, Microsoft 365 and Active Directory, are created, maintained and, when appropriate, deleted, by the University of Louisville's Information Technology Services Security and Account Management office. Students' use of these accounts is governed by the UofL Information Security Office's policies respecting User Accounts and Acceptable Use and Passwords.