

FINANCIAL AID

Check the Student Financial Aid Office website (<http://louisville.edu/financialaid/>) for special hours during the August and January class registration periods.



Office of Student Financial Aid

The Office of Student Financial Aid serves prospective students, current students, and their parents with financial aid questions and needs.

Website: louisville.edu/financialaid (<http://louisville.edu/financialaid/>)

Email: finaid@louisville.edu

Call center: (502) 852-5511

Campus location: 110 Houchens Building, Belknap Campus

Website

On the Student Financial Aid website (<http://www.louisville.edu/financialaid/>), visitors can access the following:

- Term-specific information on aid disbursement, residual funds, and financial aid advances;
- Financial aid news and upcoming important dates;
- Aid application and processing instructions;
- Award sources and types;
- UofL and outside scholarship postings;
- Consumer information.

Email Service Account

Send your email questions to finaid@louisville.edu. For specific account information, current students must email the office from their UofL account.

Call Center

Contact the call center at (502) 852-5511 from 9:00 a.m. to 4:30 p.m. Monday through Friday. On Thursdays, the call center opens at 10:30 a.m.

This service is intended to assist prospective students, current students, and parents with their general financial aid questions. We ensure students' privacy by not disclosing account-specific information. Current students should have their student ID number ready when calling.

Office Hours

The Student Financial Aid Office provides walk-in counseling to both current and prospective students Monday, Tuesday, Wednesday, and Friday from 9:00 a.m. to 4:30 p.m.

On Thursdays, the office and call center are open from 10:30 a.m. to 4:30 p.m.