The Code of Student Rights and Responsibilities is set forth in writing to provide students with general notice of their rights and responsibilities at the University of Louisville. Further rights and responsibilities are set forth in other University rules and policies, including the Code of Student Conduct, Student Handbook, Residence Hall contracts, graduate and undergraduate catalogs, and academic unit websites. It is the students’ responsibility to be aware of all University rules and policies; students should check with the Dean of Students Office and with their academic units if they have any questions about the purposes or intent of these policies.

The Code of Student Rights and Responsibilities (http://louisville.edu/dos/students/studentrightsandresponsibilities) is located on the Dean of Students website (https://louisville.edu/dos).

**Student Handbook**
Other policies and information for students can be found in the online Student Handbook (http://louisville.edu/dos/students/studentpoliciesandprocedures/student-handbook).

**Student Advocacy and Support**
The Student Advocate helps students navigate educational, personal, and other campus obstacles that impact successful completion of their academic goals. The Student Advocate links students with appropriate university and community resources, and collaborates with faculty and staff in the best interest of the students and follows through to bring efficient closure to student concerns.

There are times when students may experience a number of different issues that impact their ability to be academically successful such as illness, death of an immediate family member, accident, critical issues such as sexual assault, harassment, domestic violence or other emergency situations. The Student Advocate works with students and their families to resolve the issue by identifying options and strategies and offering information and guidance. During difficult times, students should be empowered with the resources to make informed decisions and take a proactive role in the problem resolution process.

The Student Advocate is located in the Dean of Students Office, SAC W301. Please call (502) 852-5787 to schedule an appointment with the Student Advocate.

**Student Grievance Officer**
The Student Grievance Officer (https://louisville.edu/dos/students/studentpoliciesandprocedures/student-grievance) is responsible for informing students of their rights and obligations under the university grievance procedure. The Student Grievance Officer will seek to resolve informally as many grievances as possible. For assistance, please contact Dr. Joy Hart at joy.hart@louisville.edu or call (502) 852-6293.